PUBLIC NOTICE INFORMING VISITATION OF THE JOINT COMMISSION REGARDING SAFETY AND QUALITY OF CARE CONCERNS

The Endoscopy Center of North Baltimore (ECNB) is subject to unannounced surveys by The Joint Commission. ECNBs' last accreditation survey was performed on 12/03/07 with full Ambulatory Care accreditation awarded.

The purpose of the surveys will be to evaluate the organization's compliance with nationally established Joint Commission standards. The survey results will be used to determine whether, and the conditions under which, accreditation should be awarded the organization.

Joint Commission standards deal with organization quality and safety-of-care issues and the safety of the environment in which care is provided. Anyone, including personnel, believing that he or she has pertinent and valid information about such matters may request a Public Information interview with the Joint Commission's field representative at the time of the survey. Information presented at the interview will be carefully evaluated for relevance to the accreditation process. Requests for a public information interview must be made in writing and should be sent to the Joint Commission. The request must also indicate the nature of the information to be provided at the interview. Such requests should be addressed to:

Division of Accreditation Operations
Office of Quality Monitoring
The Joint Commission
One Renaissance Boulevard
Oakbrook Terrace, IL 60181

Or
Faxed to 630/792-5636
Or
E-mailed to complaint@jointcommission.org

The Joint Commission's Office of Quality Monitoring will acknowledge in writing or by telephone. An Account Representative will contact the individual requesting the public information interview, indicating the location, date, and time of the interview and the name of the surveyor who will conduct the interview.

This notice is posted in accordance with the Joint Commission's requirements and may not be removed before the survey is complete.